



## **COMSYS HELPS SMALL TO MID-SIZED BUSINESSES WITH 2012 EXPANSION**

*By Donald Bugos, ComSys*

GAINESVILLE, FL — January 31, 2012 — ComSys, the region's leading technology provider, is helping small to medium-sized businesses (SMBs) reposition their communications infrastructure to increase their profitability during an office expansion or relocation. In 2012 many companies have paused to reflect and reevaluate their business from all angles. Convergence has led many business owners to rely heavily on highly qualified technology providers to ensure a smooth transition of phone systems, data networks and other technologies during a strategic relocation. ComSys is well positioned to actively support the complex needs of its customers during this type of transition.

With an abundance of technology providers in the marketplace, a business owner's first challenge is to select the right technology provider. There are companies that are strong in either voice or data, but most lack both skill sets. However, ComSys is unique in that it has expertise in both voice and data communications which enables them to provide benefits that far exceed those of their competition. ComSys is a true Managed Service Providers (MSPs), with certified voice and data experts who have years of experience in the industry.

ComSys differentiates itself by providing high-level consultation to ensure that pre-installation, installation, and post-installation all runs smoothly. "As a company, we take a global approach to understand our customers' business communications and IT needs and we utilize sophisticated tools to ensure proper implementation," commented Donald Bugos, President of ComSys. "Attention to detail and clear communication is the only way to ensure that the technology investment provides you with a competitive advantage and increases overall profitability."

ComSys deploys Session Initiation Protocol (SIP) and leverages an innovative Current Technology Assurance Plan (C-TAP) which continually equips the customer with new technology while simultaneously protecting them from obsolescence and unforeseen cost. When a business moves into a new location the need for additional hardware and software oftentimes becomes glaringly apparent, and C-TAP customers are able to add new technology without incurring any additional cost. Keeping the customer at the latest state of technology is at the forefront of ComSys' mission, so long as the technology enhances productivity and increases bottom-line profitability.

### **ABOUT COMSYS**

The history of Communication Systems, Inc. (dba ComSys) dates back to 1981. ComSys is North Central Florida's most customer-oriented business telephone and data communications company – providing commercial customers with a single point of contact for quality, cost effective, converged communication solutions.

ComSys is committed to establishing lasting business relationships with their clients. The company's goal is maximum customer satisfaction through total customer service.

ComSys provides its customers with industry leading products serviced by Factory Certified technicians. Customers are thoroughly trained in every component of their system by ComSys' highly experienced customer service team.

The company's local dispatch and warehouse center delivers round-the-clock parts and service availability to ensure system reliability. ComSys also offers comprehensive service 24 hours a day, 7 days a week and emergency service with guaranteed response times.

For more information on ComSys, in Gainesville - call 352.332.0359; in Ocala - call 352.622.3100; Nationwide - call 800.332.0359 or visit their website at [www.csi-florida.com](http://www.csi-florida.com).